

# Electric Ireland Dual ValueSaver price plan (Fixed Term) incl. NightSaver

## Product Terms and Conditions

- You must hold an electricity and gas account with Electric Ireland for a minimum of 12 months from date of sign up to avail of this price plan.
- If you cease to take electricity and gas from Electric Ireland before the end of your electricity price plan, we will apply a €50 (incl. VAT) exit fee to your electricity or gas account.
- After the end of your fixed term, the exit fee clause will cease to apply to your contract. Your savings will continue for as long as you remain a customer of Electric Ireland and continue with Savings conditions.
- Electricity and Gas price plan standard unit rates and standing charges may be subject to change, this will not affect your price plan savings percentage.
- The ValueSaver Gas price plan is for customers with usage less than 73,000kWh per annum (on bands A, B and C as advised by Gas Networks Ireland). Where you have usage greater than 73,000kWh as advised to us by Gas Networks Ireland, then you will be put on the ValueSaver Large Gas price plan.
- These price plan Terms and Conditions are in addition to the Electric Ireland General Terms and Conditions for Residential Customers.
- Electric Ireland reserves the right to vary and/or cancel this offer at any time for valid commercial, technical, operational and/or regulatory reasons.

## Dual Fuel Savings

- A 3% saving is applied to the Electricity price plan standard unit rate and Gas price plan standard unit rate.
- To avail of the Dual Fuel Savings, you must continue to hold an electricity and gas account.
- If you discontinue your electricity or gas account, Electric Ireland have the right to remove the Dual Fuel Savings.

## Direct Debit Savings

- A 5% saving is applied to the Electricity price plan standard unit rate and Gas price plan standard unit rate.
- To avail of the Direct Debit Savings, payment by direct debit is mandatory.
- If you discontinue paying by direct debit for any reason, Electric Ireland have the right to remove the Direct Debit Savings.

## Non-Direct Debit Pay on Time Savings

- A 4% saving is applied to the Electricity price plan standard unit rate and Gas price plan standard unit rate.
- Only available for customers who do not pay by direct debit and are not already availing of the Direct Debit Savings.
- Your electricity and gas account must be kept up-to-date and all bills must be paid within credit terms.
- If you do not keep your electricity and/or gas account up-to-date and pay within credit terms, Electric Ireland reserves the right to remove the Pay on Time Savings.

## Online Billing Savings (or Ebill Savings)

- An additional 0.5% Online Billing unit rate reduction is applied to the standard unit rate of the Electricity price plan and to the standard unit rate of the Gas price plan.
- If you opt for Online Billing it is mandatory to have Online Billing on both your electricity and gas price plans.

- We will register you for Online Billing.
- You will receive notification by email to confirm online registration.
- Email notification will be sent when your bill is ready to view online.
- If you de-register from Online Billing, savings offered for Online Billing will be withdrawn.

### **Switching Bonus**

- If you receive a Switching Bonus you must remain a customer for a minimum of 12 months.
- The Switching Bonus can only be used to offset charges on your Electric Ireland account. NO CASH ALTERNATIVES OR REFUNDS will be offered.
- If you receive a Switching Bonus and cease to take electricity and/or gas from Electric Ireland before the end of your Dual Fuel price plan term, Electric Ireland reserves the right to cancel the Switching Bonus and debit your account with an amount up to the value of the Switching Bonus.
- Only one application of credit per person. Entries on behalf of another person will not be accepted. Applications in the joint names of two or more persons qualify for one allocation of Switching Bonus offer.
- The Switching Bonus value is inclusive of VAT.
- These Switching Bonus Terms and Conditions are in addition to the Electric Ireland Customer Offer Terms and Conditions for Residential Customers.

### **Effective Rates**

We quote the unit rate inclusive of your savings for information purposes only. The unit rate displayed on your bill will be the standard unit rate before savings. You will see your savings total as a separate line item on the bill.

### **Low User Standing Charge**

Only applicable to customers who use on average 2kWh or less of electricity per day, equivalent to 122kWh for an average billing cycle of 61 days. The Low User Standing Charge does not apply to customers in receipt of a Free Electricity Allowance.

### **Supply Point Capacity**

A charge is payable in order to move gas through the pipelines. This charge is essentially where gas suppliers reserve space on the gas pipeline on behalf of their customers for the coming gas year. The amount of space reserved is called Supply Point Capacity (SPC). Each gas point has an individual, site specific SPC. This capacity for Non Daily Metered Customers is an estimation of peak day consumption measured in kWh. The estimation methodology is based on the FAR process and has been approved by the Commission for Regulation of Utilities (CRU). Gas Networks Ireland is responsible for estimating SPC for all customers. For a fuller explanation of SPC please visit [www.gasnetworks.ie](http://www.gasnetworks.ie)