

Your Green 23 Tariff Terms and Conditions

1. Supplies of mains electricity from Iberdrola under the Green 23 Tariff will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by Direct Debit, receive paperless billing and manage their account online.
2. The Unit rates include a 23% discount (variable after 12 months) applied to Iberdrola's Standard Rates. This discount includes a 5% Direct Debit discount and a 2% Paperless Billing discount.
3. If at a later stage you wish to change to Paper Billing, you will lose the 2% Paperless Billing discount, but will still be able to avail of the Green 23 Tariff.
4. The discount will apply for 12 months from your supply start date, unless you change the method of payment or billing or there is a change to the prevailing VAT rate at the time.
5. The PSO Levy, and Carbon Tax and/or any other regulatory or government levy, tax or charge that may be imposed are not fixed and will be charged in line with the prevailing rate.
6. If you change your payment or/and billing method, we may change your prices accordingly. We will notify you of any changes to your payment method and prices should this be necessary.
7. If you cancel your Tariff by switching to another energy supplier, with the transfer fully completing 49 days or more before the End Date, we will apply exit fees of €50 (inc VAT). These exit fees will not be applied if the Contract is cancelled due to a home move or you move to an alternative Iberdrola tariff at any point.
8. Iberdrola will write to you before the end of the Tariff to let you know what will happen next. Unless you choose another option, we will move you to another tariff on the same payment method and will provide further details of this tariff.
9. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any version of this Tariff that is available when you move property.
10. These terms and conditions are in addition to the Iberdrola Gas and Electricity General Terms and Conditions for Domestic Customers, which are available at iberdrola.ie/terms